



Press Release

November 7, 2019

Cirrus Solutions, a cutting-edge provider of Dealership Management Systems, is proud to announce that it is one of the first DMS providers to have fully functional RECT reporting for its dealers. In 2018 the RV Industry Association (RVIA) Board of Directors approved a plan to address RV owner satisfaction driving members and partners to focus on reducing repair event cycle times (RECT). Recognizing the importance of tracking and measuring this information, Cirrus Solutions created specialized reporting for its dealers tracking more than 15 events during the repair cycle. Just some of the events measured are drop off to dispatch days, if a part was received wrong, and count of days waiting for a customer to pick up after the repair is complete.

“After using Cirrus’ RECT Reports for the last 6 months we have been able to reduce our repair times by days and even weeks after recognizing where delays were taking place. This report is one of the most powerful reports in the Cirrus arsenal.” Mark Magnacca, General Manager, Sprad’s RV.

“We believe Cirrus Solutions has created the best reporting for RECT in the industry and are already seeing our dealers realize the importance of this information at their fingertips. Cirrus Solutions will continue to be the front-runner in technology for the RV Industry Dealership Management Systems.” Patrick West, President.

For more about Cirrus Solutions, please go to <http://www.cirrusolutions.com>